

TRI-LOGIC® ALX

Performance you can trust



CUSTOMER

Detail Precision

COMPANY DETAILS

Detail Precision Engineering, a sub-contract engineering company based in Leicestershire, have experienced great success over the last 18 months, more than doubling their machining capacity and taking on ever bigger contracts. This rapid expansion has led to them needing a more comprehensive service from their cutting fluid provider.

ROCOL PRODUCT

Tri-Logic ALX

BACKGROUND TO ISSUE/CHALLENGE:

Issues with service of cutting fluids;

- ▶ 3 months between visits
- ▶ Poor sump life and poor condition of fluids as a result
- ▶ Difficult to manage as still using 20L pales

ROCOL DIAGNOSIS:

ROCOL could see straightaway that Detail needed;

- ▶ Comprehensive service package – Ultracare
- ▶ Upgrade to a better cutting fluid set up for mixing and distributing their cutting fluid.
- ▶ Regular service visit and training for operators on how to manage and maintain cutting fluids.

ROCOL SOLUTION

- ▶ Introduced Tri-Logic ALX - 200L barrel and mixing system = better cutting fluid emulsion
- ▶ Regular service visit was set up and training carried out during services.

SUCCESS

It has been 7 months since Detail and ROCOL started working together. The operators are much more comfortable and knowledgeable on how to help maintain the cutting fluids in their best condition. Detail Precision has received reliable and consistent service from ROCOL and the problems of the past have been cleared up, all thanks to using the right product and a little education and support.

